

Technician Support (m/f/d)

VELOMAT Messelektronik GmbH, based in Kamenz, is a medium-sized company. For more than 30 years, we have been a point of contact when it comes to specialised issues relating to measurement electronics and sensor technology. We supply national and international customers and also offer customised solutions, which we can realise from prototype to series production thanks to our in-house development and production.

Your tasks

- You will support our national and international customers by telephone, email, remote maintenance and, if necessary, on site in German and English
- You will document and resolve support requests
- You coordinate measures to rectify faults in cooperation with external service companies and internal departments
- You will carry out commissioning including the necessary tests, documentation and acceptance tests remotely or at the customer's premises
- You test newly developed solutions and document the test results
- You further develop our support concept
- You support development projects
- You carry out training for customers on our systems

What you bring with you

- Completed technical vocational training as an electronics technician, mechatronics technician, IT specialist or similar
- Interest in customer contact
- PC and office skills
- Good knowledge of English
- Interest in error analyses and finding solutions
- Willingness to travel occasionally at home and abroad
- Communication skills, enthusiasm, ability to work in a team and flexibility

You can expect

- Varied activities and thorough familiarisation
- Responsibility and interesting tasks
- Professional and personal development opportunities
- Permanent employment contract
- Attractive salary
- Performance-related bonus payments
- Company pension scheme

Apply now and become part of our team!